

ASYLUM SEEKERS SUPPORT TRUST

Annual General Meeting

Tues 17 October, 2017

Auckland Women's Centre

AGENDA

- 18h30 Welcome and Introduction by President, Rebecca Holdsworth
- 18h35 AGM Business by Treasurer, Tracy Hickman
 - 1. Apologies
 - 2. Confirmation of minutes of last AGM
 - 3. AGM Reports – President, Treasurer, CEO
 - 4. Appointment of Executive Committee
 - a. Presentation to retiring members
 - 5. Appointment of Auditor
 - 6. Any other business
- 19h10 Presentation of ASST Strategic plan by CEO, Dr Michele Cox
- 19h30 Discussion former ASST client Zuhaib Abbas and family
- 20h00 Closing remarks by Dame Susan Devoy, Race Relations Commissioner
- 20h10 Questions from the floor
- 20h15 Light supper and refreshments

ASYLUM SEEKERS SUPPORT TRUST

STRATEGIC PLAN Oct 2017 – Dec 2018



BACKGROUND

- 3 year strategic planning phase finished this year
- Timing with new CEO and 4 new Board Members
- High level strategic plan result of:
 - Review of previous plan
 - Strategic planning workshop with Board Members on 22 July 2017
 - Staff input
- Details key focus areas of ASST over the next 15 months
 - Refine and resume 3 year planning phase end of 2018
- Associated Operational/Action Plan detailing objectives, KPIs, timeframes and responsibilities
- Key elements are as follows

Our Vision

A New Zealand where asylum seekers and convention refugees are welcomed, supported and thriving.



Our Mission

ASST supports people who come to NZ seeking asylum, and a safe and peaceful life, by providing critical humanitarian services to those in need. ASST advocates for legally compliant and compassionate treatment of our clients and all who seek asylum.



Our Values

Respect

for everyone we interact with.

Inclusion

of all people.

Empathy

for others.

Integrity

in all our undertakings.

Impact

resulting from everything we do.

Critical Issues

OUR TOP 4

- Increasing our sustainability
- Optimising our service delivery
- Increasing engagement towards our cause
- Positively influencing government policy towards asylum seekers and convention refugees



Increasing Our Sustainability

GOAL ONE

Ensure ASST has a minimum 3 year sustainability as a platform for organisational growth

DESIRED OUTCOMES

- Increased and diversified income sources
- Optimal financial and people management
- Increased capacity and capability within the organisation

Optimising Our Service Delivery

GOAL TWO

Augment the quality of service provided to asylum seekers and convention refugees in NZ

DESIRED OUTCOMES

- Clients staying in our facilities feel safe and supported
- Breadth and depth of services available to clients has expanded
- Compliance achieved in all aspects of the organisation
- Systems and processes in place are optimal for ASST
- Regular reviews have shown continuous improvement

Increasing Engagement With Our Cause

GOAL THREE

Increase empathy and support for asylum seekers and convention refugees in New Zealand

DESIRED OUTCOMES

- Improved awareness and understanding of asylum seekers and convention refugees in NZ
- New Zealanders are mobilised to act in support of ASST and its clients

Influencing Government Policy and Relationships

GOAL FOUR

Build effective relationships with all levels of government to advance the cause of asylum seekers and convention refugees in NZ

DESIRED OUTCOMES

- Asylum seekers and convention refugees are included in the Government Resettlement Strategy
- Government provides funding and instrumental support for asylum seekers and convention refugees

Your continued support
is critical in helping us
achieve these goals!

And on behalf of our clients, we thank you
for everything you have done to date – you
are making a real difference to people's
lives.